**BANGALORE WEST CITY CORPORATION**

# REQUEST FOR PROPOSAL FOR COLLECTION, TRANSPORTATION, AND DISPOSAL OF BIOMEDICAL WASTE GENERATED IN BWCC 75 NAMMA CLINIC OF PUBLIC HEALTH,

Ref.No :

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## REQUEST FOR PROPOSAL (RFP) SCHEDULE

| | | |
|---|---|---|
| 1. RFP Reference No. | : | |
| 2. Date of Commencement of Download of RFP Document from Karnataka Public Procurement portal http://kppp.karnataka.gov.in | : | From 25.06.2026 from 4:30 pm |
| 3. Last Date and Time for uploading Online Queries[1] in Karnataka Public Procurement portal | : | On 29.06.2026 3:00 pm |
| 4. Date and Time of Pre-bid Meeting | : | On 29.06.2026 3:00 pm<br>EE Special Division, 2nd block Rajajinagar Bangalore - 10. |
| 5. Last Date and Time for uploading of RFP in Karnataka Public Procurement portal | : | On 17.07.2026 4:30 pm |
| 6. Date and Time of Online Opening of RFP Applications in Karnataka Public Procurement portal | : | On 18.07.2026 4:30 pm |
| 7. Date and Time opening of Financial Bid in E Portal | : | On 20.07.2026 4:30 pm if possible |
| 8. Place of Opening of RFP Applications | : | Online at Karnataka Public Procurement portal |
| 9. Address for Communication | : | EE Special Division, 2nd block Rajajinagar Bangalore - 10 |

[1]Only Online Queries through eProcurement portal will be accepted. Queries sent through letters, emails or any other mode will not be entertained.

# Section i – Letter of Invitation

**BANGALORE WEST CITY CORPORATION**

- **RFP No.:** **Date:**

Dear service providers,

1. BWCC invites Proposals through Karnataka Public Procurement portal (two cover system) for COLLECTION, TRANSPORTATION, AND DISPOSAL OF BIOMEDICAL WASTE GENERATED IN BWCC 45 PRIMARY HEALTH CARE CENTERS, 75 NAMMA CLINIC OF PUBLIC HEALTH AND 13 HOSPITALS (GENERAL / MATERNITY / MULTISPECILITY) OF CLINICAL HEALTH, WEST CORPORATION, for a period of 12 months, which may be extended by another 12 months based on performance. More details on the Services are provided in the Terms of Reference.
2. The RFP is open to all service providers Authorized by Karnataka state pollution control Board. CBMWTF'S (COMMON BIO MEDICAL WASTE TREATMENT FACILITIES)
3. The RFP includes the following documents:
   3.1. Section 1 - Letter of Invitation
   3.2. Section 2 - Information to Service Provider
   3.3. Section 3 - Technical Proposal - Standard Forms
   3.4. Section 4 - Financial Proposal - Standard Forms
   3.5. Section 5 - Terms of Reference
   3.6. Section 6 - Standard Form of Contract.
4. The Financial Proposal of the Service Providers who are technically qualified/responsive will only be opened through Karnataka Public Procurement portal.

Yours sincerely,

BANGALORE WEST CITY CORPORATION

# Section II – Information to Service Provider (ITC)

## Introduction

The BWCC invites Proposals through Karnataka Public Procurement portal (two cover system) for COLLECTION, TRANSPORTATION, AND DISPOSAL OF BIOMEDICAL WASTE GENERATED IN BWCC 45 PRIMARY HEALTH CARE CENTERS, 75 NAMMA CLINIC OF PUBLIC HEALTH AND 13 HOSPITALS (GENERAL / MATERNITY / MULTISPECILITY) OF CLINICAL HEALTH, WEST CORPORATION, for a period of 12 months, which may be extended by another 12 months based on performance. The RFP is open to all service providers Authorized by Karnataka state pollution control Board. The service providers will be selected under LEAST Cost Selection (LCS) procedures described in this RFP.

The Service Provider must familiarize themselves with local conditions and take them into account in preparing their Proposals. To obtain first-hand information on the Assignment and on the local conditions, Service Provider are encouraged to pay a visit to the location before submitting a Proposal, and to attend a pre-proposal conference as per the RFP schedule. Attending the pre-proposal conference is optional.

Please note that the costs of preparing the proposal and of negotiating the contract, including a visit to the Client, are not reimbursable as a direct cost of the Assignment; and the Client is not bound to accept any of the Proposals submitted.

It is GOK's policy to require that Service Provider observe the highest standard of ethics during the execution of such contracts. In pursuance of this policy, the GOK:

defines, for the purposes of this provision, the terms set forth below as follows:

"corrupt practice" means the offering, giving, receiving, or soliciting of anything of value to influence the action of a public official in the selection process or in contract execution; and

"fraudulent practice" means a misrepresentation of facts in order to influence a selection process or the execution of a contract to the detriment of GOK, and includes collusive practices among Service Provider (prior to or after submission of proposals) designed to establish prices at artificial, noncompetitive levels and to deprive GOK of the benefits of free and open competition.

will reject a proposal for award if it determines that the firm recommended for award has engaged in corrupt or

fraudulent activities in competing for the contract in question;

will declare a firm ineligible, either indefinitely or for a stated period of time, to be awarded GOK-financed contract if it at any time determines that the firm has engaged in corrupt or fraudulent practices in competing for, or in executing, a GOK-financed contract; and

will have the right to require that, GOK to inspect Service Provider's accounts and records relating to the performance of the contract and to have them audited by auditors appointed by GOK.

Service Provider shall not be under a declaration of ineligibility for corrupt and fraudulent practices issued by GOK in accordance with the above para.

Earnest Money deposit or Bid security

The Service Provider shall furnish Bid Security.

The Bid Security shall be paid in the Karnataka Public Procurement portal using any of the following payment modes:

a) Credit Card
b) Direct Debit
c) National Electronic Funds Transfer (NEFT)
d) Over the Counter (OTC). The OTC payment facility shall be available at designated ICICI bank branches for making payments from the dates of notification of IFB.

Confirmation of the receipt of the Bid processing fee and Bid Security in Government of Karnataka central pool A/c held at ICICI Bank shall be verified. If an acceptable Bid Security is not received then the e-Procurement portal will not allow the bidder to submit its bid.

The Bid Security of unsuccessful Bidders will be returned as promptly as possible upon the successful Bidder's furnishing of the Performance Security.

The Bid Security may be forfeited:

a) if a Bidder
i) withdraws its bid during the period of bid validity specified by the Bidder on the Technical Bid Submission Form and extension of bid validity thereof;
b) if the successful Bidder fails to:
i) sign the Contract;
ii) Furnish a Performance Security.

EMD is not Exempted for MSME/SSI as per govt order FD/295/exp/12/2019 Dt 26/3/2019.

## Clarification and Amendment of RFP Documents

Clarifications on the RFP may be uploaded online in Karnataka Public Procurement portal as per the RFP Schedule. Only Online Queries through Karnataka Public Procurement portal will be accepted. Queries sent through letters; emails or any other mode will not be entertained.

At any time before the submission of Proposals, the Client may, for any reason, whether at its own initiative or in response to a clarification requested by a firm, modify the RFP documents by amendment. Any amendment shall be issued in writing as addendum/corrigendum. Addendum/corrigendum will be uploaded in the Karnataka Public Procurement portal only. The Client may at its discretion extend the deadline for the submission of Proposals.

## Preparation of Proposal

Service Provider are requested to submit a Proposal written in the English language.

### Technical Proposal

In preparing the Technical Proposal, Service Provider are expected to examine the documents comprising this RFP in detail. Material deficiencies in providing the information requested may result in rejection of a Proposal.

While preparing the Technical Proposal, Service Provider must give particular attention to the following:

Service Provider Should not associate with the other Service Providers for this Assignment (Joint venture is not allowed for this tender).

This clause is deleted.

The Technical Proposal should provide the following information using the attached Standard Forms:

| **Sl.no** | **Documents** |
|---|---|
| 1. | Earnest Money Deposit Rs.1,28,000/- (Package 1-26,000/-, Package 2-₹3000/-, Package 3-59,000/-) |
| 2. | GST registration certificate. |
| 3. | Authorization issued by Karnataka state pollution control board |
| 4. | Certificate of Incorporation in case of Private Limited / |

| | |
|---|---|
| | Public Limited |
| 5. | Annual Turnover statement of Three years 2022-23, 2023-24, 2024-25 certified by Chartered Accountant. Bidder should have annual turnover of Rs 66,00,000/- in any one the last Three financial years i.e 2022-23, 2023-24, 2024-25, & IT returns of 2022-23, 2023-24, 2024-25 |
| 6. | Audited Balance Sheet 2022-23, 2023-24, 2024-25 |
| 7. | Audited Profit & Loss Statement 2022-23, 2023-24, 2024-25 |
| 8. | Affidavit as per format enclosed. |
| 9. | Previous work Orders on COLLECTION, TRANSPORTATION, AND DISPOSAL OF BIOMEDICAL WASTE for the value not less than Rs 66,00,000/- in any one the last three financial years i.e 2022-23, 2023-24, 2024-25 |
| 10. | Details of the existing contracts on COLLECTION, TRANSPORTATION, AND DISPOSAL OF BIOMEDICAL WASTE |
| 11. | Satisfactory Performance Certificate / Letter on COLLECTION, TRANSPORTATION, AND DISPOSAL OF BIOMEDICAL WASTE for the value not less than Rs 66,00,000/- in any one the last three financial years i.e 2022-23, 2023-24, 2024-25 |
| 12. | Detailed proposed work plan and methodology, on collection, transportation, and disposal of biomedical waste, monitoring, training. |
| 13. | Technical Proposal Submission Form |
| 14. | Details of Service Provider |
| 15. | Training schedules to the hospital staffs. |
| 16. | TERMS OF REFERENCE acceptance and signature on all the pages of TERMS OF REFERENCE |
| 17. | Original/notarized documents to be submitted for verification when intimated. |

The Technical Proposal shall not include any financial information.

### Financial Proposal

Should quote the rate per health center per month for collection, transportation, and disposal of biomedical waste as per KSPCB guidelines. For Puncture proof container (PPC) with 5 liters capacity & 2.5 Liters sodium hypochlorite solution and non-chlorinated bags (“25x26”) separate rate can be quoted and supply as per requirement.

Should quote the rate per kg for collection, transportation, and disposal of pandemic diseases (Covid-19, Ebola etc.) biomedical waste as per KSPCB guidelines.

The rates should be quoted in Karnataka public Procurement portal only.

The Proposals must remain valid for 90 days after the submission date. The Client will make its best effort to complete negotiations within this period. If the Client wishes to extend the validity period of the proposals, the Service Provider who do not agree have the right not to extend the validity of their proposals.

## Submission, Receipt, and Opening of Proposals

The proposal shall be uploaded online in the Karnataka public Procurement portal http://kppp.karnataka.gov.in. The bidder shall upload the proposals in the Karnataka public Procurement portal on or before the due date and time specified in the RFP Schedule.

The Technical Bids will be opened online in the Karnataka public Procurement portal on the date and time as specified in the RFP Schedule. The Financial Proposal shall remain encrypted in the Karnataka public Procurement portal.

## Proposal Evaluation

### General

From the time the proposals are opened to the time the contract is awarded, if any Service Provider wishes to contact the Client on any matter related to its proposal, it should do so in writing at the address indicated in the RFP. Any effort by the firm to influence the Client in the Client’s proposal evaluation, proposal comparison or contract award decisions may result in the rejection of the Service Provider’s proposal.

Evaluators of Technical Proposals shall have no access to the Financial Proposals until the technical evaluation, including its approval by competent authority is obtained

## Evaluation of Technical Proposals

The evaluation committee appointed by the Client evaluates the proposals. All the documents should be uploaded mandatorily; if any one of the documents is not uploaded then bid will be rejected. The committee will allocate 100 points if bidder uploads all the documents, if bidder does not upload any one of the documents, then the committee will allocate zero points and shall reject the bid:

| **Sl.no** | **Documents** | **Points** |
|---|---|---|
| 1. | Earnest Money Deposit Rs.1,28,000/- (Package 1-26,000/-, Package 2-₹3000/-, Package 3-59,000/-) | 100 |
| 2. | GST registration certificate. | |
| 3. | Authorization issued by Karnataka state pollution control board | |
| 4. | Certificate of Incorporation in case of Private Limited / Public Limited | |
| 5. | Annual Turnover statement of three years 2022-23, 2023-24, 2024-25 certified by Chartered Accountant. Bidder should have annual turnover of Rs 66,00,000/- in any one the last three financial years i.e 2022-23, 2023-24, 2024-25 & IT returns of 2022-23, 2023-24, 2024-25 | |
| 6. | Audited Balance Sheet 2022-23, 2023-24, 2024-25 | |
| 7. | Audited Profit & Loss Statement 2022-23, 2023-24, 2024-25 | |
| 8. | Affidavit as per format enclosed. | |
| 9. | Previous work Orders on COLLECTION, TRANSPORTATION, AND DISPOSAL OF BIOMEDICAL WASTE for the value not less than Rs 66,00,000/- in any one the last three financial years i.e 2022-23, 2023-24, 2024-25 | |
| 10. | Details of the existing contracts on COLLECTION, TRANSPORTATION, AND DISPOSAL OF BIOMEDICAL WASTE | |
| 11. | Satisfactory Performance Certificate / Letter on COLLECTION, TRANSPORTATION, AND DISPOSAL OF BIOMEDICAL WASTE for the value not less than Rs 66,00,000/- in any one the last three financial years i.e 2022-23, 2023-24, 2024-25 | |
| 12. | Detailed proposed work plan and methodology, on collection, transportation, and disposal of biomedical | |

| | | |
|---|---|---|
| | waste, monitoring, training. | |
| 13. | Technical Proposal Submission Form | |
| 14. | Details of Service Provider | |
| 15. | Training schedules to the hospital staffs. | |
| 16. | TERMS OF REFERENCE acceptance and signature on all the pages of TERMS OF REFERENCE | |

a) The technical score required to pass is: **100 points.**

b) If bidder fails to upload any of these documents bid will be rejected.

c) If Bidder fails to upload the documents as per the evaluation criteria, then zero points will be allocated.

d) All documents to be uploaded on e-portal only and physical submission of documents at a later date or on verification day will not be entertained

### Opening and Evaluation of Financial Proposals; Ranking

After the technical evaluation is completed, the Client shall mark the proposals in Karnataka public Procurement Portal, which did not meet the qualifying mark 100 or were considered non-responsive to the RFP and Terms of Reference, as rejected. The Client shall open those financial bids in the Karnataka public Procurement portal, who have secured the qualifying mark 100, in the technical evaluation.

The financial bids shall be opened online in the Karnataka public Procurement portal.

The Client will select the bidder who has quoted lowest rate per health centre per month.

If multiple bidders quote the same rate, then in the presence of all the qualified bidders, lottery method will be followed to finalize the L1 bidder, this will be final and binding.

The selected Service Provider will be invited for negotiations if required.

## Negotiations

Negotiations will be held at the address indicated in the RFP schedule. The aim is to reach agreement on all points and sign a contract.

The negotiations will conclude with a review of the draft form of the contract. To complete negotiations the Client and the Service Provider will initial the agreed contract. If negotiations fail, the Client will invite the firm who has quoted the second lowest price for negotiations. The process will be repeated till an agreed contract is concluded.

## Award of Contract

The contract will be awarded following negotiations. After negotiations are completed, the Client will promptly notify other Service Provider on the shortlist that they were unsuccessful and return the Financial Proposals of those Service Provider who did not pass the technical evaluation.

The Service Provider is expected to commence the Assignment from January 2025.

The proposed number of Hospitals can be increased or decreased by 25 percent during the contract period.

## Confidentiality

Information relating to evaluation of proposals and recommendations concerning awards shall not be disclosed to the Service Provider who submitted the proposals or to other persons not officially concerned with the process, until the winning Service Provider has been notified that it has been awarded the contract.

## Purchaser's right to vary Quantities at Time of Award

9.1 The Purchaser reserves the right at the time of Contract award to increase or decrease by up to 25 % of the quantity, without any change in unit price or other terms and conditions.

## Purchaser's Right to Accept Any Tender and to Reject Any or All Tenders

10.1The Purchaser reserves the right to accept or reject any tender, and to annul the tendering process and reject all tenders at any time prior to contract award, without thereby incurring any liability to the affected Tenderer or Tenderers

## Bidders will be debarred as per the KTPP act.

## Any Bidder from a country which shares a land border with India will be eligible to bid in this tender only if the Bidder is registered with the Competent Authority.

## Period of Validity of Tenders

13.1 Tenders shall remain valid for 90 days after the deadline for submission of tenders prescribed by the Purchaser. A tender valid for a shorter period shall be rejected by the Purchaser as non-responsive.

13.2 In exceptional circumstances, the Purchaser may solicit the Tenderer's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. The earnest money deposit provided shall also be suitably extended. A Tenderer may refuse the request without forfeiting its earnest money deposit. A Tenderer granting the request will not be required nor permitted to modify its tender.

# Section III – Technical Proposal – Standard Forms

Technical Proposal Submission Form

*[To be submitted on company letter head]*

To,
…./…./……..
----------
----------

Date:

**RFP Ref. No.** **……**

**Subject: Technical Proposal for ……**

We, the undersigned, offer for collection, transportation, and disposal of biomedical waste, for the above in accordance with your Request for Proposal vide no. …… dated …./…./…….. We are hereby submitting our Proposal which includes this Technical Proposal and a Financial Proposal.

If negotiations are held during the period of validity 90 days of the Proposal, we undertake to negotiate. Our Proposal is binding upon us and subject to the modifications resulting from contract negotiations.

We understand you are not bound to accept any Proposal you receive.

We remain,

Yours sincerely,

| | |
|---|---|
| Authorized Signature: | |
| Name: | |
| Title: | |
| Company Seal: | |

## Details of Service Provider'

| Sl. | Particulars | Details | |
|---|---|---|---|
| 1. | Company Name | | |
| 2. | Address of Registered Office | | |
| 3. | Contact Details | Landline | |
| | | Mobile | |
| | | Fax | |
| | | Email | |
| 4. | Director / CEO details | Name | |
| | | Landline | |
| | | Mobile | |
| | | Fax | |
| | | Email | |
| 5. | Authorized Signatory for this RFP | Name | |
| | | Landline | |
| | | Mobile | |
| | | Fax | |
| | | Email | |
| | | [Bidder should submit ***Power of Attorney*** authorizing to submit proposal and to represent the company for this RFP] | |

| Sl. | Particulars | Details | | | | |
|---|---|---|---|---|---|---|
| 6. | Branch Offices | Sl. | City | State | Address | Landline |
| | | 1. | | | | |
| | | 2. | | | | |
| 7. | Total Number of Staff Employed on bid submission date | Sl. | Designation | | No of Staff Employed | |
| | | 1. | | | | |
| | | 2. | | | | |
| | | | Total | | | |

| | |
|---|---|
| Authorized Signature: | |
| Name: | |
| Title: | |
| Company Seal: | |

## Service Provider/s references

*[Relevant Services Carried Out in the Last three Years that Best Illustrate Qualifications]*

Using the format below, provide information on each reference assignment for which your firm/company was legally contracted.

<table>
<tr><th>Sl.</th><th>Particulars</th><th>Details</th></tr>
<tr><td>1.</td><td>Assignment Name</td><td></td></tr>
<tr><td>2.</td><td>Client Name</td><td></td></tr>
<tr><td>3.</td><td>Client Address</td><td></td></tr>
<tr><td>4.</td><td>Client Contact Details</td><td>
<table>
<tr><th>Name</th><th>Designation</th><th>Mobile</th><th>Email</th></tr>
<tr><td></td><td></td><td></td><td></td></tr>
<tr><td></td><td></td><td></td><td></td></tr>
</table>
</td></tr>
<tr><td>5.</td><td>Contract Start Date</td><td></td></tr>
<tr><td>6.</td><td>Contract Completion Date</td><td></td></tr>
<tr><td>7.</td><td>Contract Period</td><td></td></tr>
</table>

| | |
|---|---|
| Authorized Signature: | |
| Name: | |
| Title: | |
| Company Seal: | |

## Description of the methodology and work plan for performing the assignment

The Service provider should submit detailed proposed work plan and methodology, on how they are going to implement and monitor on collection, transportation, and disposal of biomedical waste.

| | |
|---|---|
| Authorized Signature: | |
| Name: | |
| Title: | |
| Company Seal: | |

## Format of Annual Turnover Statement

*[To be printed on letter head of Chartered Accountant.]*

*[Should be duly signed and certified by Chartered Accountant]*

The Annual Turnover of M/s _____ during the past three years is given below.

| **Sl.** | **Financial Year** | **Turnover (in Laks)** |
|---|---|---|
| 1. | 2022-23 | |
| 2. | 2023-24 | |
| 3. | 2024-25 | |

We certify that the above turnover statement is true and correct.

| | |
|---|---|
| Signature of Chartered Accountant | |
| Seal of Chartered Accountant | |

| | |
|---|---|
| Registration Number | |
| Name of Chartered Accountant | |
| UDIN | |
| Date | |
| Place | |

Format of Affidavit

*[To be submitted by bidder's authorized person on Stamp Paper of Rs. 200/-]*

*[The affidavit shall be notarized]*

AFFIDAVIT

This affidavit is executed by M/s ..... on day ____, Year ____, having its registered office at ..... .....for the Request for Proposal of invited by WEST -----, BANGALORE WEST CITY CORPORATION for ..... vide reference no. ..... dated ..../..../.....

We / I hereby declare and undertake on oath as follows:

1. We / I that all the information, documents, testimonials, certificates, etc., submitted by us for the above-mentioned proposal are all correct and genuine.
2. We / I declare that the Purchase Order, Invoices, Certifications, proof of payment, Certificates, etc. submitted by us are correct and genuine.
3. We / I declare that our firm / company M/s. ..... is not blacklisted or de-registered by any Government / Quasi Government / other organization.
4. We / I declare that we / I will not default in the submission of Tax Deducted at Source (TDS), Provident Fund, ESI, etc.
5. We / I declare that we / I will not violate any of the provisions of the Indian Labour Law.
6. We / I are aware that if one or more of the above declarations and undertakings are found to have been violated/breached, then We / I

shall be blacklisted by BANGALORE WEST CITY CORPORATION for the period of five years.

Identified by me:

Deponent

Advocate

Name:

Title:

Company:

Date:

Place:

7. **Details of the existing contracts**

| | Name and Address of the organization, Name, Designation and Telephone / Fax No. of the officer concerned | Details regarding the contract | Value of Contract (Rs.) | Duration of Contract | |
|---|---|---|---|---|---|
| | | | | **From** DD/MM/YY | **To** DD/MM/YY |
| A | | | | | |
| B | | | | | |
| C | | | | | |

| | | | | | |
|---|---|---|---|---|---|
| | | | | | |
| | Additional information, if Any | | | | |

The above format may be used to provide requisite details.

| | |
|---|---|
| Authorized Signature: | |
| Name: | |
| Title: | |
| Company Seal: | |

# Section IV – Financial Proposal – Standard Forms

## Financial Proposal Submission Form

# (Not Used)

**(NOTE:**

- **Should quote the rate per health center, Namma Clinic per month separately and rate per bad for hospitsls of clinical wing separately for collection, transportation, and disposal of biomedical waste as per KSPCB guidelines. For Puncture Proof Container (PPC) with 5 Liters capacity & 2.5 Liters sodium hypochlorite solution and non-chlorinated bags** (“25x26”) **separate rate can be quoted and supply as per requirement.**
- **Should quote the rate per kg for collection, transportation, and disposal of pandemic diseases (Covid-19, Ebola etc.) biomedical waste as per KSPCB guidelines.**
- **The rates should be quoted in Karnataka public procurement portal only.)**

# Section V – Terms of Reference

## Background

Details Of 45 Urban Primary Health Centers of the Health Department (Public Health) WEST CORPORATION. The RFP is being published collection, transportation, and disposal of biomedical waste for the below mentioned Hospitals (UPHC):

| SL no | Names of the UPHC | Collection Frequency |
|---|---|---|
| 1 | MAHALAKSHMI LAYOUT UFWC | Weekly Thrice |
| 2 | PEENYA KAMALANAGAR | Weekly Thrice |
| 3 | SHANKAR MUT | Weekly Thrice |
| 4 | SHANKAR NAGAR | Weekly Thrice |
| 5 | ASHOKPURAM DISPENSARY UPHC | Weekly Thrice |
| 6 | KENGERI UPANAGARA UPHC | Weekly Thrice |
| 7 | ULLALU UPHC | Weekly Thrice |
| 8 | THIPPENAHALLI PHC | Weekly Thrice |
| 9 | HEROHALLI UPHC | Weekly Thrice |
| 10 | BANGARAPPA NAGARA UPHC | Weekly Thrice |
| 11 | LAGGERE UPHC | Weekly Thrice |
| 12 | NANDHINI LAYOUT UPHC | Weekly Thrice |
| 13 | MALLATHALLI UPHC | Weekly Thrice |
| 14 | RAJAGOPALNAGAR UPHC | Weekly Thrice |
| 15 | HEGGANAHALLI UPHC | Weekly Thrice |
| 16 | GANGONDANAHALLI UPHC | Weekly Thrice |
| 17 | GOVINDARAJANAGARA UPHC | Weekly Thrice |
| 18 | PANCHASHEELA NAGAR UPHC | Weekly Thrice |
| 19 | MOODALPALYA | Weekly Thrice |
| 20 | MOODALPALYA -127 | Weekly Thrice |
| 21 | HOSAHALLI | Weekly Thrice |
| 22 | A D HALLI UPHC | Weekly Thrice |
| 23 | PANTHARPALYA | Weekly Thrice |
| 24 | KAMAKSHIPALYA | Weekly Thrice |
| 25 | MANJUNATHNAGAR UPHC | Weekly Thrice |
| 26 | SUBRAMANYANAGAR | Weekly Thrice |
| 27 | RAJAJINAGAR UPHC | Weekly Thrice |
| 28 | RC PURA UPHC | Weekly Thrice |
| 29 | ARAMANE NAGAR | Weekly Thrice |
| 30 | PG HALLI | Weekly Thrice |
| 31 | SUBRAMANYA NAGAR 66 | Weekly Thrice |

| | | |
|---|---|---|
| 32 | NAGAPPA BLOCK | Weekly Thrice |
| 33 | GANDHIGRAMA HC | Weekly Thrice |
| 34 | SUBEDARPALYA UPHC | Weekly Thrice |
| 35 | NET HAJI CIRCLE UPHC | Weekly Thrice |
| 36 | WOC ROAD UFWC | Weekly Thrice |
| 37 | BAPUJI NAGARA UPHC | Weekly Thrice |
| 38 | AVALAHALLI UPHC | Weekly Thrice |
| 39 | NR COLONY UFWC | Weekly Thrice |
| 40 | TR MILL UPHC | Weekly Thrice |
| 41 | VIDAYPEETH UPHC | Weekly Thrice |
| 42 | C T BED UPHC | Weekly Thrice |
| 43 | YEDIYURU DISPENSARY | Weekly Thrice |
| 44 | BANASHANKARI UPHC | Weekly Thrice |
| 45 | KENGERI CHC | Weekly Thrice |

Details Of 75 Namma Clinic of the Health Department (Public Health) WEST CORPORATION. The RFP is being published collection, transportation, and disposal of biomedical waste for the below mentioned Hospitals (Namma Clinic):

| SL NO | Details of Namma Clinic | Collection Frequency |
|---|---|---|
| 1 | Nagapura | Weekly Thrice |
| 2 | Mahalakshmipuram | Weekly Thrice |
| 3 | Puneethrajkumar ward | Weekly Thrice |
| 4 | ShaktiGanapathi Nagar | Weekly Thrice |
| 5 | Shankar Matt | Weekly Thrice |
| 6 | MarappanaPalya | Weekly Thrice |
| 7 | NandiniLayout | Weekly Thrice |
| 8 | JaiMaruthinagara | Weekly Thrice |
| 9 | Vrishabhavathi Nagar | Weekly Thrice |
| 10 | KENGERI UPANAGAR | Weekly Thrice |
| 11 | Doddagollarahatti | Weekly Thrice |
| 12 | ULLAL | Weekly Thrice |
| 13 | DODDABIDARAKALLU | Weekly Thrice |
| 14 | Vidyamanyanagar Namma Clinic | Weekly Thrice |
| 15 | HEROHALLI | Weekly Thrice |
| 16 | BANDEMUTT | Weekly Thrice |
| 17 | JNANABHARATHI | Weekly Thrice |
| 18 | RAJARAJESHWARI | Weekly Thrice |

| | | |
|---|---|---|
| | NAGAR | |
| 19 | PEENYA | Weekly Thrice |
| 20 | CHATRAPATHI SHIVAJI | Weekly Thrice |
| 21 | LAKSHMIDEVI NAGAR | Weekly Thrice |
| 22 | VIJAYANAGARA KRISHNA DEVARAYA | Weekly Thrice |
| 23 | SIR M. VISHWESHWARAIAH | Weekly Thrice |
| 24 | VEERA SINDHURA LAKSHMANA | Weekly Thrice |
| 25 | NALAVADI KRISHNARAJA WADEYAR PARK | Weekly Thrice |
| 26 | RAJESWARI NAGAR | Weekly Thrice |
| 27 | CHOKKASANDRA | Weekly Thrice |
| 28 | SUNKADAKATTE | Weekly Thrice |
| 29 | RAJGOPALNAGAR | Weekly Thrice |
| 30 | NELAGADARANAHALLI | Weekly Thrice |
| 31 | Nagarabhavi | Weekly Thrice |
| 32 | Chandra Layout | Weekly Thrice |
| 33 | GOVINDARAJANAGARA | Weekly Thrice |
| 34 | Kaveripura | Weekly Thrice |
| 35 | MaruthiMandirWard | Weekly Thrice |
| 36 | Mudalapalya | Weekly Thrice |
| 37 | Marenahalli | Weekly Thrice |
| 38 | Dr.RajKumarWard | Weekly Thrice |
| 39 | AgraharaDasarahalli | Weekly Thrice |
| 40 | Nayandahalli | Weekly Thrice |
| 41 | Kamakshipalya | Weekly Thrice |
| 42 | Rajajinagar | Weekly Thrice |
| 43 | PrakashNagar | Weekly Thrice |
| 44 | BasaveshwaraNagar | Weekly Thrice |
| 45 | Srirammandir | Weekly Thrice |
| 46 | Shivanagara | Weekly Thrice |
| 47 | DayanandaNagar | Weekly Thrice |
| 48 | Aramane Nagara | Weekly Thrice |
| 49 | Rajamahal Guttahalli | Weekly Thrice |
| 50 | sangoli rayanna | Weekly Thrice |
| 51 | Gayathri Nagar | Weekly Thrice |
| 52 | Kadu Malleshwara | Weekly Thrice |
| 53 | Malleshwaram | Weekly Thrice |
| 54 | Mattikere | Weekly Thrice |
| 55 | KEMPAPURA AGRAHARA | Weekly Thrice |
| 56 | VIJAYANAGAR | Weekly Thrice |
| 57 | HOSAHALLI | Weekly Thrice |
| 58 | HAMPINAGAR | Weekly Thrice |

| | | |
|---|---|---|
| 59 | BAPUJINAGAR | Weekly Thrice |
| 60 | ATTIGUPPE | Weekly Thrice |
| 61 | AVALAHALLI | Weekly Thrice |
| 62 | VEERABHADRANAGAR | Weekly Thrice |
| 63 | BASAVANAGUDI | Weekly Thrice |
| 64 | HANUMANTHNAGAR NC | Weekly Thrice |
| 65 | SRINAGAR NC | Weekly Thrice |
| 66 | GIRINAGAR NC | Weekly Thrice |
| 67 | KATRIGUPPE NC | Weekly Thrice |
| 68 | VIDYAPEETAWARD NC | Weekly Thrice |
| 69 | SRINIVASANAGAR NC | Weekly Thrice |
| 70 | YEDIYUR NC | Weekly Thrice |
| 71 | GANESHMANDIR WARD NC | Weekly Thrice |
| 72 | UMAMAHESHWARI TEMPLE WARD NC | Weekly Thrice |
| 73 | HOSAKEREHALLI NC | Weekly Thrice |
| 74 | KAMAKYANAGAR NC | Weekly Thrice |
| 75 | DEENDAYALU WARD NC | Weekly Thrice |

Details Of 13 Hospitals (General / Maternity / Multi Specialty) of the Health Department (Clinical Health) WEST CORPORATION. The RFP is being published collection, transportation, and disposal of biomedical waste for the below mentioned Hospitals ((General / Maternity / Multi Specialty)):

| **SL.No** | **Clinical wing Hospitals Details.** | **No of Beds** | **Collection Frequency** |
|---|---|---|---|
| 1 | Sri Rampura referral hospital | 30 | Daily |
| 2 | PG Halli MH | 24 | Daily |
| 3 | Mahalakshmipura referral Hospital | 30 | Daily |
| 4 | Rajajinagar MH | 24 | Daily |
| 5 | Hosahalli referral Hospital | 30 | Daily |
| 6 | Moodalpalya MH | 24 | Daily |
| 7 | Nandhini layout MH | 12 | Daily |
| 8 | Banashankari referral Hospital | 30 | Daily |
| 9 | Hosakerahalli MH | 30 | Daily |
| 10 | N.R Colony MH | 24 | Daily |

| | | | |
|---|---|---|---|
| 11 | Modi Hospital | 24 | Daily |
| 12 | Sushrutha Children's Hospital | 16 | Daily |
| 13 | MC Layout Mult speciality Hospital | 100 | Daily |
| Total | | **398** | |

## Concise Statement of Objectives

This RFP is being published to appoint the service provider for the collection, transportation, and disposal of biomedical waste for a period of 12 months, extendable by another 12 months based on the performance

## An Outline of the Tasks to be Carried Out

1. The service provider of the facility shall be authorized by the Pollution Control Board of Karnataka and shall comply with the provisions of environment protection acts & rules there under and any other conditions which come into force from time to time.
2. Should collect the biomedical waste daily from clinical hospital and thrice a week from the UPHC and Namma Clinic.
3. The BMW carrying vehicles should have labels as in Part A of schedule IV along with necessary information as specified in Part-B of schedule-4 of Bio Medical Waste Management Rules 2016. The vehicles used for transportation BMW shall comply with the conditions if any stipulated by Karnataka state pollution control board in addition to requirement contained in Motor vehicles act 1988 (59 of 1988). If any or the rules made them under for transportation of such infectious materials.
4. The tenderer of the facility shall maintain records of handling BMW and shall make monthly statement along with the bill to the concerned health care institute for periodic review.
5. The Collection and transportation of biomedical waste shall be carried out in a manner so as to avoid any possible hazard to human health and environment. The timing of collection of the waste will be preferable before noon. Should collect the biomedical waste daily from clinical hospital and thrice a week from the UPHC and Namma Clinic.
6. The Bio-Medical Waste collected in color coded bags shall be transported to the Bio medical waste processing unit in a fully covered vehicle. Such vehicle shall be dedicated for transportation of Bio Medical Waste only and provided by the Agency.
7. The service provider shall maintain all the records related to Bio-Medical Waste Management of all the units. Daily records shall be

maintained for the waste accepted and treated waste removed from the site. This record shall include the following minimum details. Waste Accepted: waste collection date, quantity of waste collected, category of waste, name of the health care unit, as per the rules, vehicle number.

8 The Agency shall ensure daily removal from the clinical Health Hospital and Weekly Thrice from the UPHC and Namma Clinic of all Bio-Medical Waste generated in the hospitals failing which the onus of violation will be solely on the agency, the same will be informed to the higher authorities and Legal action will be initiated for non-compliance and no payment shall be made for the day of non-collection.

9 BWCC will not be held responsible for the damage, which can occur from time to time to the equipment or personnel during the entire process of collection, transport and disposal.

10 BWCC will not be responsible for any violation of rules and regulations committed by the agency.

11 The tenderer must arrange to collect, transport and dispose all BMW waste generated in the health care institutes.

12 The service provider should collect, transport and dispose the biomedical waste as per the Karnataka pollution control board guidelines issued time to time.

13 Should submit monthly bills within 5$^{th}$ of every month.

14 All other Terms and Conditions remain same as per the Tender.

## Schedule for Completion of Tasks

The Service Provider shall start the services within 15 days from UPHC and Namma Clinic from the date of work order and from 1-07-2026 from the clinical Health Hospital.

## Data, Services and Facilities to Be Provided by the Client

None.

## Final Outputs (i.e., Reports, Drawings, etc.) that will be required of the Service Provider

*None*

## Composition of Review Committee to Monitor Manpower Service Providers Work

The services provided by the Service Provider will be reviewed and monitored by the Zonal Commissioner, Joint Commissioner and Public Health Department.

## Procedure for Review of Progress Reports, Inception, Status, Final Draft and Final Reports

The service provider shall maintain a record system to provide readily available information

## List of Positions whose CV and Experience would be evaluated.

None.

# Section VI – Contract of Service Provider's Services

## Form of Contract

This CONTRACT (hereinafter called the "Contract") is made the …… day of the month of ……., 2024, **BETWEEN** on the one hand, …… (hereinafter called the "Client") **AND** on the other hand, …… (Herein after called the "Service Provider ".

WHEREAS

A. the Client has requested the Service Provider to provide certain services as defined in the RFP document, GCC (General Conditions of Contract), SCC attached to this Contract (hereinafter called the "Services");

B. the Service Provider, having represented to the Client that they have the required professional skills, and personnel and technical resources, have agreed to provide the Services on the terms and conditions set forth in this Contract;

NOW THEREFORE the parties hereto hereby agree as follows:

1) The following documents attached hereto shall be deemed to form an integral part of this Contract:

   a) The General Conditions of Contract (hereinafter called "GC");

   b) The Special Conditions of contract (hereinafter called "SC");

   c) RFP document

   d) Notification of award.

2) The mutual rights and obligations of the Client and the Service Provider shall be as set forth in the Contract, in particular:

   a) The Service Provider shall carry out the Services in accordance with the provisions of the Contract; and

   b) the Client shall collect the payments from the Service Provider in accordance with the provisions of the Contract.

IN WITNESS WHEREOF, the Parties hereto have caused this Contract to be signed in their respective names as of the day and year first above written.

FOR AND BEHALF OF

BANGALORE WEST CITY CORPORATION

FOR AND BEHALF OF

[Name of Service provider]

# General Conditions of Contract

## General Provisions

### *Definitions*

1) Unless the context otherwise requires, the following terms whenever used in this Contract have the following meanings:

a) "Applicable Law" means the laws and any other instruments having the force of law in India, as they may be issued and in force from time to time;

b) "Contract" means the Contract signed by the Parties, to which these General Conditions of Contract (GCC) are attached, together with all the documents listed in Clause 1 of such signed Contract;

c) “Effective Date” means the date on which this Contract comes into force.

d) “Contract Price” means the price to be paid for the performance of the Services;

e) "GCC" means these General Conditions of Contract;

f) "Government" means the Government of Karnataka;

g) "Local currency" means Indian National Rupee;

h) "Party" means the Client or the Service Provider, as the case may be, and Parties means both of them;

i) "Personnel" means persons hired by the Service Provider or by any Sub-Service Provider as employees and assigned to the performance of the Services.

j) "SCC" means the Special Conditions of Contract by which these General Conditions of Contract may be amended or supplemented;

k) "Services" means the work to be performed by the Service Provider pursuant to this Contract as described in TOR; and

l) ‘Third party” means any person or entity other than the Government, the Client, the Service Provider.

### *Law Governing the Contract*

This Contract, its meaning and interpretation, and the relation between the Parties shall be governed by the Applicable Law.

### *Language*

This Contract has been executed in English language, which shall be the binding and controlling language for all matters relating to the meaning or interpretation of this Contract.

### *Notices*

Any notice, request or consent made pursuant to this Contract shall be in writing and shall be deemed to have been made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or when sent by registered mail specified in this RFP.

### *Location*

The Services shall be performed at such locations as are specified in the RFP.

### *Authorized Representatives*

Any action required or permitted to be taken, and any document required or permitted to be executed, under this Contract by the Client or the Service Provider may be taken or executed by the officials specified in the RFP.

### *Taxes and Duties*

The Service Provider and the personnel shall pay the taxes, duties, fees, levies and other impositions levied under the existing, amended or enacted laws during life of this contract and the client shall perform such duties in regard to the deduction of such tax as may be lawfully imposed.

It is the responsibility of the Service Provider to strictly abide by the Indian Labour Laws and Acts, including but not limited to payment of TDS, PF, ESI, Service Tax to the Government.

## Commencement, Completion, Modification, and Termination of Contract

### *Effectiveness of Contract*

This Contract shall come into effect on the date the Contract is signed by both Parties.

### *Commencement of Services*

The Service Provider shall begin carrying out the Services within fifteen (15) days after the date the Contract becomes effective.

### *Expiration of Contract*

Unless terminated earlier pursuant to Clause 2.2.7, this Contract shall terminate at the end of 12 months, which may be extended by another 12 months based on the performance.

### *Modification*

Modification of the terms and conditions of this Contract, including any modification of the scope of the Services or of the

Contract Price, may only be made by written agreement between the Parties or as instructed by BWCC

*Force Majeure*

**1) Definition**

a) For the purposes of this Contract, "Force Majeure" means an event which is beyond the reasonable control of a Party, and which makes a Party's performance of its obligations under the Contract impossible or so impractical as to be considered impossible under the circumstances.

**2) No Breach of Contract**

a) The failure of a Party to fulfil any of its obligations under the contract shall not be considered to be a breach of, or default under this Contract insofar as such inability arises from an event of Force Majeure, provided that the Party affected by such an event (a) has taken all reasonable precautions, due care and reasonable alternative measures in order to carry out the terms and conditions of this Contract, and (b) has informed the other Party as soon as possible about the occurrence of such an event.

**3) Extension of Time**

a) Any period within which a Party shall, pursuant to this Contract, complete any action or task, shall be extended for a period equal to the time during which such Party was unable to perform such action as a result of Force Majeure.

**4) Payments**

a) During the period of their inability to perform the Services as a result of an event of Force Majeure, the Service Provider shall be entitled to continue to be paid under the terms of this Contract, as well as to be reimbursed for additional costs reasonably and necessarily incurred by them during such period for the purposes of the Services and in reactivating the Service after the end of such period.

*Suspension*

The Client may by written notice of suspension to the Service Provider, suspend all payments to the Service Provider hereunder if the Service Provider fail to perform any of their obligations under this contract, including the carrying out of the Services, provided that such notice of suspension (i) shall specify the nature of the failure, and (ii) shall request the Service Provider to remedy such failure within a period not exceeding thirty (30) days after receipt by the Service Provider of such notice of suspension.

*Termination*

**1) By the Client**

a) The Client may terminate this Contract, by not less than thirty (30) days' written notice of termination to the Service Provider, to be given after the occurrence of any of the events specified in paragraphs (b) through (e) of this Clause 2.2.7 (1) and sixty (60) days' in the case of the event referred to in (g):

b) if the Service Provider do not remedy a failure in the performance of their obligations under the Contract, within thirty (30) days of receipt after being notified or within such further period as the Client may have subsequently approved in writing;

c) if the Service Provider (or any of their Members) become insolvent or bankrupt;

d) if, as the result of Force Majeure, the Service Provider are unable to perform a material portion of the Services for a period of not less than sixty (60) days; or

e) if the Service Provider, in the judgment of the Client has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

f) For the purpose of this clause:

i) "corrupt practice" means the offering, giving, receiving or soliciting of anything of value to influence the action of a public official in the selection process or in contract execution.

ii) "fraudulent practice" means a misrepresentation of facts in order to influence a selection process or the execution of a contract to the detriment of GOK, and includes collusive practice among Service Provider (prior to or after submission of proposals) designed to establish prices at artificial non-competitive levels and to deprive GOK of the benefits of free and open competition.

g) if the Client, in its sole discretion and for any reason whatsoever, decides to terminate this Contract.

h) Service Provider and their staff if fails to strictly adhere to the Information Technology Act 2000 and its subsequent amendments at all times

**2) By the Service Provider**

a) The Service Provider may terminate this Contract, by not less than thirty (30) days' written notice to the Client, such notice to be given after the occurrence of any of the events specified in paragraphs (i) through (iii) of this Clause 2.2.7 (2):

i) if the Client fails to pay any monies due to the Service Provider pursuant to this Contract and not subject to dispute pursuant to Clause 7 hereof within forty-five (45) days after receiving written notice from the Service Provider that such payment is overdue;

ii) If the Client is in material breach of its obligations pursuant to this Contract and has not remedied the same with in forty-five (45) days (or such longer period as the Service Provider may have subsequently approved in writing) following the receipt by the Client of the Service Provider' notice specifying such breach;

iii) if, as the result of Force Majeure, the Service Provider are unable to perform a material portion of the Services for a period of not less than sixty (60) days.

**3) Cessation of Rights and Obligations**

a) Upon termination of this Contract pursuant to Clause GCC 2.2.7, or upon expiration of this Contract pursuant to Clause GCC 2.2.3, all rights and obligations of the Parties hereunder shall cease, except:

i) such rights and obligations as may have accrued on the date of termination or expiration;

ii) the obligation of confidentiality set forth in Clause GCC 2.3.3 hereof;

iii) any right which a Party may have under the Applicable Law.

**4) Cessation of Services**

a) Upon termination of this Contract by notice of either Party to the other pursuant to Clauses GCC 2.2.7 (1) or GCC 2.2.7 (2) hereof, the Service Provider shall, immediately upon dispatch or receipt of such notice, take all necessary steps to bring the Services to a close in a prompt and orderly manner and shall make every reasonable effort to keep expenditures for this purpose to a minimum. With respect to documents prepared by the Service Provider and equipment and materials furnished by the Client, the Service Provider shall proceed as provided, respectively, by Clauses GCC 2.3.7 and GCC 2.3.8.

**5) Payment upon Termination**

a) Upon termination of this Contract pursuant to Clauses 2.2.7 (1) or 2.2.7 (2), the Client shall make the following payments to the Service Provider:

i) Payment for Services satisfactorily performed prior to the effective date of termination;

ii) except in the case of termination pursuant to paragraphs (b) and (c) of Clause 2.2.7 (1), reimbursement of any reasonable

cost incident to the prompt and orderly termination of the Contract.

## Obligations of the Service Provider

### *General*

The Service Provider shall perform the Services and carry out their obligations hereunder with all due diligence, efficiency and economy, in accordance with generally accepted professional techniques and practices, and shall observe sound management practices, and employ appropriate advanced technology and safe methods. The Service Provider shall always act, in respect of any matter relating to this Contract or to the Services, as faithful advisers to the Client, and shall at all times support and safeguard the Client's legitimate interests in any dealings with Sub-Service Provider or third parties.

### *Conflict of Interest*

**1) Service Provider Not to Benefit from Commissions, Discounts, etc.**

a) The remuneration of the Service Provider pursuant to Clause 2.6 shall constitute the Service Provider' sole remuneration in connection with this Contract or the Services, and the Service Provider shall not accept for their own benefit any trade commission, discount or similar payment in connection with activities pursuant to this Contract or to the Services or in the discharge of their obligations under the Contract, and the Service Provider shall use their best efforts to ensure that the Personnel, any Sub-Service Provider, and agents of either of them, similarly shall not receive any such additional remuneration.

**2) Procurement Rules of Funding Agencies**

a) Deleted.

**3) Service Provider and Affiliates Not to engage in certain Activities**

a) Deleted.

**4) Prohibition of Conflicting Activities**

a) Neither the Service Provider nor their Sub-Service Provider nor the Personnel shall engage, either directly or indirectly, in any of the following activities:

i) during the term of this Contract, any business or professional activities in the Government's country which would conflict with the activities assigned to them under this Contract; or

ii) after the termination of this Contract, such other activities as may be specified in this RFP.

*Confidentiality*

The Service Provider, their Sub-Service Provider, and the Personnel of either of them shall not, either during the term or within two (2) years after the expiration of this Contract, disclose any proprietary or confidential information relating to the Project, the Services, this Contract, or the Client's business or operations without the prior written consent of the Client.

*Insurance to Be Taken Out by the Service Provider*

It shall be the responsibility of the Service Provider to obtain necessary and required insurance(s) to all their staff posted at the Clients locations.

*Service Provider' Actions Requiring Client's Prior Approval*

1) The Service Provider shall obtain the Client's prior approval in writing before taking any of the following actions:

a) entering into a subcontract for the performance of any part of the Services, it being understood (i) that the selection of the Sub-Service Provider and the terms and conditions of the subcontract shall have been approved in writing by the Client prior to the execution of the subcontract, and (ii) that the Service Provider shall remain fully liable for the performance of the Services by the Sub-Service Provider and its Personnel pursuant to this Contract;

b) any other action that may be specified in the RFP.

*Reporting Obligations*

The Service Provider shall submit to the Client the reports and documents specified in Terms of the reference.

*Documents Prepared by the Service Provider to be the Property of the Client*

The Service provider shall not use these documents for purposes unrelated to this Contract without the prior written approval of the Client. All Intellectual Property Rights (IPR) of the data, information, etc. created, generated, written, prepared, etc. shall be the sole property of the Client.

*Equipment and Materials Furnished by the Client*

Equipment, and other materials made available to the service provider by the Client or purchased by the service provider with funds provided by the Client shall be the property of the Client and shall be marked accordingly. Upon termination or expiration of this Contract, the service provider shall make available to the Client an inventory of such equipment and materials. While in possession of such equipment, and other materials, the Service provider, unless otherwise instructed by the Client in writing,

shall insure them at the expense of the Client in an amount equal to their replacement value. The service provider should maintain all the equipment and other materials handed over during the agreement in his own expense.

## Service Provider' Personnel

### *Description of Personnel*

Deleted.

### *Removal and/or Replacement of Personnel*

Deleted.

## Obligations of the Client

### *Assistance and Exemptions*

a) Unless otherwise specified, the Client shall use its best efforts to ensure that the appropriate for the prompt and effective implementation of the Services;

### *Services and Facilities*

Services as per TOR.

## Payments to the Service Provider

### *Lump Sum Remuneration*

The Salary to the staff should be paid as per the Labor department government of Karnataka.

### *Contract Price*

The Contract price will be the Lowest rate quoted by the bidder per health center per month.

### *Payment for Additional Services*

Nil.

### *Terms and Conditions of Payment*

- The service provider should submit the monthly bills in triplicate along with the attendance, statement of BMW collected and disposed, within 5th of every month to the concerned AMO.
- Regarding Urban Primary Health Centers concerned Health Center AMO will forward the monthly attendance and bill copy to the concerned Medical Officer of Health to generate the DC bill, Through Proper Channel (MOH/DHO) after generating the DC bill, the file should be submitted to zonal Accounts Office of (Finance) for payment.
- Regarding Namma Clinic concerned Medical Officer of Namma Clinic will forward the monthly attendance and bill copy to the

concerned Medical Officer of UPHC and payment will be made in Chief Health Officer (Public Health).

- Regarding Clinical Health Hospital Centers concerned Hospital AMO will generate DC Bill forward the monthly attendance and bill copy to the concerned Medical Superident Through Proper Channel HO/Clinical and the file should be submitted to Zonal Accounts Office of (Finance) for payment.
- In case of deficiencies in providing quality service, BWCC will have the right to impose penalty as per decision of the competent authority which shall be deducted from the monthly bill.
- The defaulting firms shall be liable to pay the extra expenditure if any, incurred by the department for having got the work done elsewhere because of the failure of the firm to carry out the work in time.

a) Should ensure removal of all Bio-medical waste generated in the health centers, failing which the onus of violation will be solely on the agency and the same will be informed to the KSPCB for legal action. In addition, the agency will be liable for the deduction of pay in their monthly bill for default in performance of their duties.

Liquidated damages

- LD of 0.5% per day to a maximum of 10% of contract value if services are started within fifteen days from the date of work order.

Penalty/deductions in the monthly bill:

- The service provider as to collect the biomedical waste at the health centers weekly thrice, if the bidder is absent on the particular day, then the amount equivalent for the absent day will be deducted from the monthly bill.

### *Interest on Delayed Payments*

Nil.

## Settlement of Disputes

### *Amicable Settlement*

The Parties shall use their best efforts to settle amicably all disputes arising out of or in connection with this Contract or its interpretation.

### *Dispute Settlement*

Any dispute between the Parties as to matters arising pursuant to this Contract that cannot be settled amicably within thirty (30) days after receipt by one Party of the other Party's request for such amicable settlement may be submitted by either Party

for settlement and final authority to take the final decision for all the disputes will be Hon'ble Chief Commissioner, BWCC, Bangalore.

### *Place of Jurisdiction*

All the matter pertaining to court will be at Civil court Bangalore Jurisdiction only.

## Performance Security

a) Within 15 days of Notification of Award, the successful bidder shall furnish Performance Security to the Purchaser shall be for the 5% of the total estimated amount, valid upto 60 days after the date of completion of performance obligations under this contract.

b) The Performance Security shall be in the form of Bank Guarantee/DD drawn in favour of the Client.

c) Discharge of the performance Security shall take place not later than 90 days following the date of completion of the Service Provider's performance obligations under the contract.

d) In the event of any contractual amendment, the Service Provider shall, within 28 days of receipt of such amendment, furnish the amendment to the Performance Security, rendering the same valid for the duration of the Contract, as amended for 60 days after the completion of performance obligations.

## Risk Clause

The Contractor shall at all times have standby arrangements for carrying out the work under the Contract in case of failure of the existing arrangement. BWCC reserve the right for termination of the contract at any time by giving one month written notice, if the services are found unsatisfactory and also has the right to award the contract to any other selected tenderers at the cost, risk and responsibilities of Contractor and excess expenditure incurred on account of this will be recovered by BWCC from the Contractor Security Deposit or by raising a separate claim.

a. All necessary reports and other information will be handed over to BWCC on a mutually agreed basis and regular meetings will be held with the BWCC.

b. Service provider and its staff shall take proper and reasonable precautions to preserve from loss, destructions, waste or misuse the areas of responsibility given to them by the BWCC and shall not knowingly lend to any person or company any of the effects or assets of the BWCC under its control.

c. In the event of loss/damage of equipment etc. at the premises of the BWCC due to negligence/carelessness of service provider staff, if

established after a joint enquiry, then the service provider shall compensate the loss to the institution.

d. The service provider or its representative/s shall meet BWCC representative/s regularly to take feedback regarding the services. The service provider will also maintain a suggestion book for comments on the services rendered by it.

e. The service provider shall, in performing its part of this Agreement, ensure the safety of the building and the persons working in or visiting the premises and shall indemnify BWCC for any loss or damage caused by any act of the service provider or its employees or staff etc.

f. The service provider shall not assign or sublet this Agreement or any part thereof to any third party without the approval of BWCC

g. Training on behavior aspects and ethics must be done regularly. BWCC ways of working should be communicated to all contract staff. Training report of the same must be submitted once in a month.

f. Licenses if any required for services at the site will be procured by the service provider.

g. Any loss caused to the life and property due to negligence or dereliction of duty of the engaged service provider is to be indemnified by the service provider upto the entire satisfaction of the concerned office.

h. The service provider should have insurance facility of the 110% of contract value including tax.

## Checklist for Documents to be submitted

*[IMPORTANT NOTICE: The following checklist of documents should be submitted by the bidder in this bid. The following list is only an illustrative list and not the complete list of documents. Bidders may please note that, in case one or more documents as required in the tender document are not submitted in the bid, as per the format mentioned in the RFP document and in clear & readable format, before the RFP due date and time, then the bid submitted by the bidder shall be liable for outright rejection. The Client shall not accept any document which have not been uploaded before the RFP due date and time. Therefore, the bidders are requested to read the RFP document carefully and submit/upload the complete list of documents as required in the RFP document.]*

| Sl. | Checklist of Documents |
|---|---|
| 1. | Earnest Money Deposit Rs.1,28,000/- (Package 1-26,000/-, Package 2-43000/-, Package 3-59,000/-) |
| 2. | GST registration certificate. |
| 3. | Authorization issued by Karnataka state pollution control board |
| 4. | Certificate of Incorporation in case of Private Limited / Public Limited |

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| 5. | Annual Turnover statement of Three years 2022-23, 2023-24, 2024-25 certified by Chartered Accountant. Bidder should have annual turnover of Rs 66,00,000/- in any one the last Three financial years i.e 2022-23, 2023-24, 2024-25, & IT returns of 2022-23, 2023-24, 2024-25 |
| 6. | Audited Balance Sheet 2022-23, 2023-24, 2024-25 |
| 7. | Audited Profit & Loss Statement 2022-23, 2023-24, 2024-25 |
| 8. | Affidavit as per format enclosed. |
| 9. | Previous work Orders on COLLECTION, TRANSPORTATION, AND DISPOSAL OF BIOMEDICAL WASTE for the value not less than Rs 66,00,000/- in any one the last three financial years i.e 2022-23, 2023-24, 2024-25 |
| 10. | Details of the existing contracts on COLLECTION, TRANSPORTATION, AND DISPOSAL OF BIOMEDICAL WASTE |
| 11. | Satisfactory Performance Certificate / Letter on COLLECTION, TRANSPORTATION, AND DISPOSAL OF BIOMEDICAL WASTE for the value not less than Rs 66,00,000/- in any one the last three financial years i.e 2022-23, 2023-24, 2024-25 |
| 12. | Detailed proposed work plan and methodology, on collection, transportation, and disposal of biomedical waste, monitoring, training. |
| 13. | Technical Proposal Submission Form |
| 14. | Details of Service Provider |
| 15. | Training schedules to the hospital staffs. |
| 16. | TERMS OF REFERENCE acceptance and signature on all the pages of TERMS OF REFERENCE |
| 17. | Any other documents as per the RFP document. |